



## East County Senior Center Transportation Program Application

This program is provided by the East County Senior Center  
& is partially funded by a grant from The City of Monroe.  
All information is confidential, is for the use of the Senior Center,  
& will not be shared with others.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

(All riders must live in the greater Monroe area and must be 60+ years of age or 18+ and disabled)

Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

Do you currently use the services DART or TAP?  Yes  No

How old are you? \_\_\_\_\_ Are you disabled? \_\_\_\_\_

Do you use a walker?  Yes  No

Do you use a wheelchair?  Yes  No

Can you shop or go to the doctor alone?  Yes  No

Do you have a caregiver?  Yes  No

If yes, will he or she go with you on your trips?  Yes  No

Have you read and agree to abide by the guidelines on the reverse side?  Yes  No

Name and phone number of emergency contact:

\_\_\_\_\_

Signature of applicant: \_\_\_\_\_

Date: \_\_\_\_\_



## East County Senior Center Transportation Program Guidelines

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1. You must not already be using the DART or TAP service.
2. You must be 60+ years of age or 18+ and disabled.
3. Weight including wheelchair or scooter must not exceed 400 pounds.
4. The service operates on Mondays, Thursdays, and Fridays, unless it is a holiday. The first pick-up is at 8:30 a.m. and the last drop off is at 3:30 p.m.
5. There is a 20 minute window of time for pick-up and drop-off.
6. Call 794-6359 to schedule your ride. Three days notice is requested but a minimum of 24 hours notice is required to use the service. If this notice cannot be given, we will do our best to provide transportation but this will not always be possible.
7. Service is provided on a first-come first serve basis. There is no guarantee we will be able to provide transportation to everyone who wants it.
8. If a ride needs to be canceled, 24 hours notice is requested.
9. Standing rides can be arranged for your convenience. However, after three no show/no call, (bus arrives for scheduled pick up and rider isn't there or refuses ride for whatever reason) you will not be able to use the standing ride option and will have to call in to request your ride in the future.
10. Suggested donation of \$1.50 each way to help pay for this program, no one will be denied a ride because of inability to pay.
11. The Senior Center does not provide emergency transportation for medical reasons. Please call 911 for this purpose.
12. You must be able to self-transfer. The driver cannot lift you. The driver can help lift items such as walkers and groceries which weigh less than 25 pounds.
13. Riders with memory issues must be accompanied by a caregiver.
14. Pets will be allowed as long as proof of health and immunizations are provided, the pet is friendly and well-mannered, and the pet is appropriately leashed or kenneled.
15. No smoking, chewing of tobacco, open beverage containers, firearms, or weapons of any kind are allowed on the bus.
16. No tipping is allowed.