



E C S C

## Monroe Senior Transportation Program Guidelines

This program is provided by the East County Senior Center and is partially funded by a grant from The City of Monroe.



- You must not already be using the DART or TAP service.
- You must live within the city limits of Monroe, Washington.
- You must be 60+ years of age or 18+ and disabled.
- All destinations must be within the city limits of Monroe.
- Weight including wheelchair or scooter must not exceed 400 pounds.
- The service operates on Mondays and Thursdays, unless it is a holiday. The first pick-up is at 8:30 a.m. and the last is at 4:00 p.m.
- There is a 20 minute window of time for pick-up and drop-off.
- A minimum of three days notice is required to use the service. If this notice cannot be given, we will do our best to provide transportation but this will not always be possible.
- Service is provided on a first-come, first-served basis.
- There is no guarantee that we will be able to provide transportation to everyone who wants it.

If a ride needs to be cancelled, 24 hours notice is requested.

- Riders are asked to contribute what they can to help pay for this program.  
\$1.50 for those who can, less or nothing for those who can't afford to contribute.

The senior center does not provide emergency transportation for medical reasons.

Please call 911 for this purpose.

- You must be able to self-transfer. The driver cannot lift you. The driver can help lift items such as walkers, and groceries which weigh less than 25 pounds.
- Riders with memory issues must be accompanied by a caregiver. The senior center is not a caregiving facility so people using this service must be able to attend to their own personal care needs.
- Pets will be allowed as long as proof of health and immunizations are provided, the pet is friendly and well-mannered, and the pet is appropriately leashed or kenneled.
- No smoking or chewing of tobacco is allowed on the bus.
- No open beverage containers are allowed on the bus.
- No firearms or weapons of any kind are allowed on the bus.

No tipping is allowed.